**TriggerID 2. Inital conf appt - Very**

**SELECT TOP 25**

**ctm.Email AS 'MESSAGESRV\_INITCONFV\_HTML\_EMAIL',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Service Request raised' AS 'VeryIntialAppt'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.SERVICEID**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 2 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_WithinDateRange(dia.EventDate, DATEADD(day, 1, getdate()), '2100-01-01') = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 2) = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 8) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Very') = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 0**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**GROUP BY**

**ctm.TITLE,**

**ctm.Email,**

**ctm.FIRSTNAME,**

**ctm.SURNAME,**

**ctm.ADDR1,**

**ctm.ADDR2,**

**ctm.ADDR3,**

**ctm.POSTCODE,**

**dia.DiaryID,**

**dia.EventDate,**

**mdl.[DESCRIPTION],**

**ftr.footer,**

**rcl.RetailClientName,**

**rcl.Domain**

**SELECT**

**EEV.MESSAGESRV\_EmailCust\_HTML\_EMAIL,**

**EEV.EnroleID, EEV.EnroleCode, EEV.CustomerID, EEV.CustomerName,**

**COALESCE(model.[DESCription], 'Electrical Items') AS ElectricalItem,**

**EEV.footer as Footer,**

**EEV.Brand as Brand,**

**EEV.Domain AS [Domain],**

**EEV.Logo as Logo,**

**'Welcome to the Service Guarantee Online Service Centre' AS VeryEnrollment**

**FROM #EnroleEmail\_Very EEV**

**LEFT JOIN Customer ON Customer.CUSTOMERID=EEV.CustomerID**

**LEFT JOIN Custapl ON CustApl.CUSTOMERID=Customer.CUSTOMERID ANd Custapl.POLICYNUMBER like '%ESP' AND AppCount=1 AND (Custapl.SUPPLYDAT is not null AND Custapl.SUPPLYDAT > '2018-06-30')**

**LEFT JOIN model ON model.APPLIANCECD=CUSTAPL.APPLIANCECD and model.MODEL = custapl.MODEL and model.MFR=custapl.MFR**

**TriggerID 4. Forgotten Pwd - Very**

**SELECT**

**ctm.EMAIL AS 'MESSAGESRV\_EmlCustVFP\_HTML\_EMAIL',**

**enr.EnroleID,**

**CAST(enr.EnroleCode AS CHAR(36)) AS 'EnroleCode',**

**enr.CustomerID,**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain,**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Password Reset' AS 'VeryPasswordReset'**

**FROM**

**CustomerEnrolment enr**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 4 AND res.TRIGGERFIELDLAST = 'EnroleID' AND res.TriggerValue = enr.EnroleID**

**LEFT JOIN Customer ctm ON enr.CustomerID = ctm.CUSTOMERID**

**LEFT JOIN Custapl cap ON ctm.CUSTOMERID = ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID)**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_CustomerEnrolmentIsValid(enr.ValidFlag) = 1**

**AND dbo.fnFilter\_ValidLinkType(enr.LinkType, 1) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Very') = 1**

**AND dbo.fnFilter\_ValueExists(ctm.CUSTOMERID) = 1**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**GROUP BY**

**ctm.EMAIL,**

**enr.EnroleID,**

**enr.EnroleCode,**

**enr.CustomerID,**

**ctm.TITLE,**

**rcl.RetailClientName,**

**rcl.Domain,**

**ctm.FIRSTNAME,**

**ctm.SURNAME**

**TriggerID 5. Forgotten Pwd – Littlewoods**

**SELECT**

**ctm.EMAIL AS 'MESSAGESRV\_EMLCUSTLFP\_HTML\_EMAIL',**

**enr.EnroleID,**

**CAST(enr.EnroleCode AS CHAR(36)) AS 'EnroleCode',**

**enr.CustomerID,**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain,**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Password Reset' AS 'LWPasswordReset'**

**FROM**

**CustomerEnrolment enr**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 5 AND res.TRIGGERFIELDLAST = 'EnroleID' AND res.TriggerValue = enr.EnroleID**

**LEFT JOIN Customer ctm ON enr.CustomerID = ctm.CUSTOMERID**

**LEFT JOIN Custapl cap ON ctm.CUSTOMERID = ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID)**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_CustomerEnrolmentIsValid(enr.ValidFlag) = 1**

**AND dbo.fnFilter\_ValidLinkType(enr.LinkType, 1) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Littlewoods') = 1**

**AND dbo.fnFilter\_ValueExists(ctm.CUSTOMERID) = 1**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**GROUP BY**

**ctm.EMAIL,**

**enr.EnroleID,**

**enr.EnroleCode,**

**enr.CustomerID,**

**ctm.TITLE,**

**rcl.RetailClientName,**

**rcl.Domain,**

**ctm.FIRSTNAME,**

**ctm.SURNAME**

**TriggerID 6. Password Change - Very**

**SELECT**

**his.Userid AS 'MESSAGESRV\_EMLCUSTVPC\_HTML\_EMAIL',**

**his.\_id,**

**his.Created,**

**ctm.RetailClientID,**

**ctm.CUSTOMERID,**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Your password has been changed' AS 'VeryPasswordChanged'**

**FROM**

**UserPasswordChangeHistory his**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 6 AND res.TRIGGERFIELDLAST = '\_id' AND res.TriggerValue = his.\_id**

**INNER JOIN Customer ctm ON his.CustomerClientRef = ctm.CLIENTCUSTREF AND his.Userid = ctm.EMAIL**

**LEFT JOIN Custapl cap ON ctm.CUSTOMERID = ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID)**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Very') = 1**

**AND dbo.fnFilter\_ValueExists(his.Userid) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**GROUP BY**

**his.Userid,**

**his.\_id,**

**his.Created,**

**ctm.RetailClientID,**

**ctm.CUSTOMERID,**

**ctm.TITLE,**

**ctm.FIRSTNAME,**

**ctm.SURNAME,**

**ftr.footer,**

**rcl.RetailClientName,**

**rcl.Domain**

**TriggerID 7. Password Change - Littlewoods**

**SELECT**

**his.Userid AS 'MESSAGESRV\_EmlCustLWP\_HTML\_EMAIL',**

**his.\_id,**

**his.Created,**

**ctm.RetailClientID,**

**ctm.CUSTOMERID,**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Your password has been changed' AS 'LWPasswordChanged'**

**FROM**

**UserPasswordChangeHistory his**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 7 AND res.TRIGGERFIELDLAST = '\_id' AND res.TriggerValue = his.\_id**

**INNER JOIN Customer ctm ON his.CustomerClientRef = ctm.CLIENTCUSTREF AND his.Userid = ctm.EMAIL**

**LEFT JOIN Custapl cap ON ctm.CUSTOMERID = ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID)**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Littlewoods') = 1**

**AND dbo.fnFilter\_ValueExists(his.Userid) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**GROUP BY**

**his.Userid,**

**his.\_id,**

**his.Created,**

**ctm.RetailClientID,**

**ctm.CUSTOMERID,**

**ctm.TITLE,**

**ctm.FIRSTNAME,**

**ctm.SURNAME,**

**ftr.footer,**

**rcl.RetailClientName,**

**rcl.Domain**

**TriggerID 8. ConfirmedBooking Very**

**SELECT TOP 25**

**ctm.Email AS 'MESSAGESRV\_CONFBKV\_HTML\_EMAIL',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Confirmation of Service Request booking' AS 'VeryConfAppt'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.SERVICEID**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 8 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_WithinDateRange(dia.EventDate, DATEADD(day, 1, getdate()), '2100-01-01') = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 2) = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 10) = 1**

**AND dbo.fnFilter\_EntitledEngineer(eng.DumpDiary) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Very') = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 0**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**TriggerID 9. Courier Booked Very**

**SELECT**

**ctm.EMAIL AS 'MESSAGESRV\_COURV\_HTML\_EMAIL',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Collection confirmation' AS 'VeryCourier'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 9 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.ServiceId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_WithinDateRange(dia.EnterDate, getdate(), '2100-01-01') = 1**

**AND dbo.fnFilter\_EntitledEngineer(eng.DumpDiary) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Very') = 1**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**TriggerID 10. New SG - Very**

**SELECT**

**ctm.EMAIL AS 'MESSAGESRV\_NEWSGV\_HTML\_EMAIL',**

**new.CustomerID,**

**new.CustAplID,**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**cap.PolicyNumber,**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'WebLink',**

**rcl.Domain AS 'Domain',**

**'Service Guarantee' AS 'VeryNewSG',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Thanks for purchasing a Service Guarantee' AS 'VeryNewSG'**

**FROM**

**NewCustAplForCustomer new**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 10 AND res.TRIGGERFIELDLAST = 'CustAplID' AND res.TriggerValue = new.CustAplID**

**LEFT JOIN Custapl cap ON new.CustAplID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Very') = 1**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**TriggerID 11. Appointment Reminder Very**

**SELECT TOP 25**

**ctm.Email AS 'MESSAGESRV\_REMINDV\_HTML\_EMAIL',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**eng.ENGINEERID,**

**ISNULL(REPLACE(eng.TELNO, '\*', ''), '0800 092 9051') AS 'TELNO',**

**ISNULL(eng.DISPLAYNAME, eng.NAME) AS 'NAME',**

**'0800 092 9051' AS 'UKWPHONENUMBER',**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Appointment reminder' AS 'VeryRemind'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.SERVICEID**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 11 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 2) = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 10) = 1**

**AND dbo.fnFilter\_DiaryEntDateIsTomorrow(dia.EventDate) = 1**

**AND dbo.fnFilter\_EntitledEngineer(eng.DumpDiary) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Very') = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 0**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**GROUP BY**

**ctm.Email,**

**dia.DiaryID,**

**dia.EventDate,**

**ctm.TITLE,**

**ctm.FIRSTNAME,**

**ctm.SURNAME,**

**mdl.[DESCRIPTION],**

**ctm.ADDR1,**

**ctm.ADDR2,**

**ctm.ADDR3,**

**ctm.POSTCODE,**

**eng.ENGINEERID,**

**eng.TELNO,**

**eng.DISPLAYNAME,**

**eng.NAME,**

**ftr.footer,**

**rcl.RetailClientName,**

**rcl.Domain**

**TriggerID 13. Annual Health Check Very**

**SELECT**

**C.EMAIL AS MESSAGESRV\_HEALTHV\_HTML\_EMAIL,**

**A.triggervalue AS 'HealthId',**

**dbo.fn\_getCustomerName (C.TITLE, C.FIRSTNAME, C.SURNAME) AS 'CustomerName',**

**ISNULL(Model.[DESCRIPTION], 'Product') AS [DESC],**

**CA.PolicyNumber,**

**f.footer AS Footer,**

**RC.RetailClientName AS Brand,**

**RC.Domain AS [Domain],**

**RC.Domain + '/Content/img/ClientLogo.png' AS Logo,**

**'Your Annual Health Check for your product' AS HealthCheckVery**

**FROM**

**AnnualHealthCheck A**

**INNER JOIN [CustApl] CA ON A.CustAplId = CA.CUSTAPLID**

**INNER JOIN [Customer] C ON C.CUSTOMERID = ISNULL(CA.OwnerCustomerid, CA.CustomerID)**

**LEFT JOIN [POP\_Apl] ON POP\_Apl.APPLIANCECD=CA.APPLIANCECD**

**LEFT JOIN [RetailClient] AS RC ON RC.RetailCode = C.RetailClientID AND RC.RetailClientID = C.CLIENTID**

**LEFT JOIN [Footer] AS F ON RIGHT(CA.policynumber, 3) = f.Type**

**LEFT JOIN [Model] ON Model.APPLIANCECD = CA.APPLIANCECD AND Model.MFR = CA.MFR AND Model.Model= CA.Model**

**LEFT JOIN TriggerRes TR ON Tr.TriggerValue = A.triggervalue AND tr.TRIGGERID = 13**

**WHERE**

**A.Triggerid = 13**

**AND C.RetailClientID = 2**

**AND tr.id IS NULL**

**TriggerID 23. Inital conf appt sms - Very**

**SELECT**

**dbo.fn\_getCustomerTel(ctm.TEL1, ctm.TEL2, ctm.TEL3) AS 'MESSAGESRV\_INITCONFV\_TEXT\_SMS',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**'Service Request raised' AS 'IntialAppt'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 23 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.ServiceId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_WithinDateRange(dia.EventDate, DATEADD(day, 1, getdate()), '2100-01-01') = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_CustomerHas07TelNumber(ctm.TEL1, ctm.TEL2, ctm.TEL3) = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 0**

**AND dbo.fnFilter\_RetailClientID(ctm.CLIENTID, 673) = 1**

**TriggerID 28. ConfirmedBooking SMS**

**SELECT**

**dbo.fn\_getCustomerTel(ctm.TEL1, ctm.TEL2, ctm.TEL3) AS 'MESSAGESRV\_CONFBKV\_TEXT\_SMS',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**rcl.RetailClientName AS 'Brand',**

**'Confirmation of Service Request booking' AS 'CONFBKV'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 28 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.ServiceId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_WithinDateRange(dia.EventDate, DATEADD(day, 1, getdate()), '2100-01-01') = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 2) = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 10) = 1**

**AND dbo.fnFilter\_EntitledEngineer(eng.DumpDiary) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_CustomerHas07TelNumber(ctm.TEL1, ctm.TEL2, ctm.TEL3) = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 0**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**TriggerID 29. Courier Booked SMS Very**

**SELECT**

**dbo.fn\_getCustomerTel(ctm.TEL1, ctm.TEL2, ctm.TEL3) AS 'MESSAGESRV\_COURV\_TEXT\_SMS',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(pap.[DESC], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**'VERY' AS 'Brand',**

**'Collection confirmation' AS 'COURV'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 29 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.ServiceId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 2) = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 10) = 1**

**AND dbo.fnFilter\_WithinDateRange(dia.EnterDate, getdate(), '2100-01-01') = 1**

**AND dbo.fnFilter\_EntitledEngineer(eng.DumpDiary) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Very') = 1**

**AND dbo.fnFilter\_CustomerHas07TelNumber(ctm.TEL1, ctm.TEL2, ctm.TEL3) = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 1**

**AND dbo.fnFilter\_RetailClientID(ctm.CLIENTID, 673) = 1**

**TriggerID 30. Appointment Reminder SMS**

**SELECT**

**dbo.fn\_getCustomerTel(ctm.TEL1, ctm.TEL2, ctm.TEL3) AS 'MESSAGESRV\_REMINDV\_TEXT\_SMS',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(pap.[DESC], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**eng.ENGINEERID,**

**ISNULL(eng.TELNO, '0800 092 9051') AS 'TELNO',**

**ISNULL(eng.DISPLAYNAME, eng.NAME) AS 'NAME',**

**'0800 092 9051' AS 'UKWPHONENUMBER',**

**rcl.RetailClientName AS 'Brand',**

**'Appointment reminder' AS 'Remind'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 30 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.ServiceId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_DiaryEntDateIsTomorrow(dia.EventDate) = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 2) = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 10) = 1**

**AND dbo.fnFilter\_EntitledEngineer(eng.DumpDiary) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_CustomerHas07TelNumber(ctm.TEL1, ctm.TEL2, ctm.TEL3) = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 0**

**AND dbo.fnFilter\_RetailClientID(ctm.CLIENTID, 673) = 1**

**TriggerID 33. New SG - Littlewoods**

**SELECT**

**ctm.EMAIL AS 'MESSAGESRV\_NEWSGLW\_HTML\_EMAIL',**

**new.CustAplID,**

**new.CustomerID,**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**cap.PolicyNumber,**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'WebLink',**

**rcl.Domain AS 'Domain',**

**'Service Guarantee' AS 'VeryNewSG',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Thanks for purchasing a Service Guarantee' AS 'LWNewSG'**

**FROM**

**NewCustAplForCustomer new**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 33 AND res.TRIGGERFIELDLAST = 'CustAplID' AND res.TriggerValue = new.CustAplID**

**LEFT JOIN Custapl cap ON new.CustAplID = cap.CUSTAPLID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Littlewoods') = 1**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**TriggerID 34. Inital conf appt - Littlewoods**

**SELECT TOP 25   
 ctm.Email AS 'MESSAGESRV\_INITCONFL\_HTML\_EMAIL',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Service Request raised' AS 'LittlewoodsIntialAppt'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.SERVICEID**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 34 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_WithinDateRange(dia.EventDate, DATEADD(day, 1, getdate()), '2100-01-01') = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 2) = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 8) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Littlewoods') = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 0**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**GROUP BY**

**ctm.TITLE,**

**ctm.Email,**

**ctm.FIRSTNAME,**

**ctm.SURNAME,**

**ctm.ADDR1,**

**ctm.ADDR2,**

**ctm.ADDR3,**

**ctm.POSTCODE,**

**dia.DiaryID,**

**dia.EventDate,**

**mdl.[DESCRIPTION],**

**ftr.footer,**

**rcl.RetailClientName,**

**rcl.Domain**

**TriggerID 37. Appointment Reminder Littlewoods**

**SELECT TOP 25**

**ctm.Email AS 'MESSAGESRV\_REMINDL\_HTML\_EMAIL',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**eng.ENGINEERID,**

**ISNULL(REPLACE(eng.TELNO, '\*', ''), '0800 092 9051') AS 'TELNO',**

**ISNULL(eng.DISPLAYNAME, eng.NAME) AS 'NAME',**

**'0800 092 9051' AS 'UKWPHONENUMBER',**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Appointment reminder' AS 'LWRemind'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.SERVICEID**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 37 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 2) = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 10) = 1**

**AND dbo.fnFilter\_DiaryEntDateIsTomorrow(dia.EventDate) = 1**

**AND dbo.fnFilter\_EntitledEngineer(eng.DumpDiary) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Littlewoods') = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 0**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**GROUP BY**

**ctm.Email,**

**dia.DiaryID,**

**dia.EventDate,**

**ctm.TITLE,**

**ctm.FIRSTNAME,**

**ctm.SURNAME,**

**mdl.[DESCRIPTION],**

**ctm.ADDR1,**

**ctm.ADDR2,**

**ctm.ADDR3,**

**ctm.POSTCODE,**

**eng.ENGINEERID,**

**eng.TELNO,**

**eng.DISPLAYNAME,**

**eng.NAME,**

**ftr.footer,**

**rcl.RetailClientName,**

**rcl.Domain**

**TriggerID 39. Courier Booked LW**

**SELECT**

**ctm.EMAIL AS 'MESSAGESRV\_COURLW\_HTML\_EMAIL',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**CASE**

**WHEN cap.POLICYNUMBER like '%ESP' THEN 'SERVICE GUARANTEE'**

**WHEN cap.POLICYNUMBER like '%RPG' THEN 'REPLACEMENT GUARANTEE'**

**WHEN cap.POLICYNUMBER like '%MPI' THEN 'MOBILE PHONE INSURANCE'**

**END AS 'Subject',**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Collection confirmation' AS 'LWCourier'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 39 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.ServiceId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_DiaryEntDateIsToday(dia.EventDate) = 1**

**AND dbo.fnFilter\_EntitledEngineer(eng.DumpDiary) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Littlewoods') = 1**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**TriggerID 42. Courier Booked SMS LW**

**SELECT**

**dbo.fn\_getCustomerTel(ctm.TEL1, ctm.TEL2, ctm.TEL3) AS 'MESSAGESRV\_COURLW\_TEXT\_SMS',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(pap.[DESC], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Collection confirmation' AS 'LWCourier'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 42 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.ServiceId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_WithinDateRange(dia.EnterDate, getdate(), '2100-01-01') = 1**

**AND dbo.fnFilter\_EntitledEngineer(eng.DumpDiary) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Littlewoods') = 1**

**AND dbo.fnFilter\_CustomerHas07TelNumber(ctm.TEL1, ctm.TEL2, ctm.TEL3) = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**TriggerID 44. ConfirmedBooking LW**

**SELECT TOP 25**

**ctm.EMAIL AS 'MESSAGESRV\_CONFBKLW\_HTML\_EMAIL',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Confirmation of Service Request booking' AS 'CONFBKLW'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 44 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.ServiceId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_WithinDateRange(dia.EventDate, DATEADD(day, 1, getdate()), '2100-01-01') = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 2) = 1**

**AND dbo.fnFilter\_NotServiceStatus(ser.Statusid, 10) = 1**

**AND dbo.fnFilter\_EntitledEngineer(eng.DumpDiary) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Littlewoods') = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 0**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**TriggerID 49. Annual Health Check LW**

**SELECT**

**C.EMAIL AS MESSAGESRV\_HEALTHLW\_HTML\_EMAIL,**

**A.triggervalue AS 'HealthId',**

**dbo.fn\_getCustomerName (C.TITLE, C.FIRSTNAME, C.SURNAME) AS 'CustomerName',**

**ISNULL(Model.[DESCRIPTION], 'Product') AS [DESC],**

**CA.PolicyNumber,**

**f.footer AS Footer,**

**RC.RetailClientName AS Brand,**

**RC.Domain AS [Domain],**

**RC.Domain + '/Content/img/ClientLogo.png' AS Logo,**

**'Your Annual Health Check for your product' AS HealthCheckLW**

**FROM**

**AnnualHealthCheck A**

**INNER JOIN [CustApl] CA ON A.CustAplId = CA.CUSTAPLID**

**INNER JOIN [Customer] C ON C.CUSTOMERID = ISNULL(CA.OwnerCustomerid, CA.CustomerID)**

**LEFT JOIN [POP\_Apl] ON POP\_Apl.APPLIANCECD=CA.APPLIANCECD**

**LEFT JOIN [RetailClient] AS RC ON RC.RetailCode = C.RetailClientID AND RC.RetailClientID = C.CLIENTID**

**LEFT JOIN [Footer] AS F ON RIGHT(CA.policynumber, 3) = f.Type**

**LEFT JOIN [Model] ON Model.APPLIANCECD = CA.APPLIANCECD AND Model.MFR = CA.MFR AND Model.Model= CA.Model**

**LEFT JOIN TriggerRes TR ON Tr.TriggerValue = A.triggervalue AND tr.TRIGGERID = 49**

**WHERE**

**A.Triggerid = 49**

**AND C.RetailClientID = 1**

**AND tr.id IS NULL**

**TriggerID 59. Delayed Appointment - SMS**

**SELECT**

**dbo.fn\_getCustomerTel(ctm.TEL1, ctm.TEL2, ctm.TEL3) AS 'MESSAGESRV\_Delayed\_TEXT\_SMS',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**'0800 092 9051' AS 'UKWPHONENUMBER',**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Service Guarantee' AS 'Delayed'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 59 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.ServiceId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_DiaryEntDateIsToday(dia.EventDate) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_CustomerHas07TelNumber(ctm.TEL1, ctm.TEL2, ctm.TEL3) = 1**

**AND dbo.fnFilter\_ServiceStatus(ser.STATUSID, '??') = 1 --What STATUS should it be?**

**AND dbo.fnFilter\_ServiceSubStatus(ser.SUBSTATUS, 1) = 2**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**TriggerID 61. Courier at Depot - SMS**

**SELECT**

**dbo.fn\_getCustomerTel(ctm.TEL1, ctm.TEL2, ctm.TEL3) AS 'MESSAGESRV\_Depot\_TEXT\_SMS',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**'Your '+ ISNULL(mdl.[DESCRIPTION], 'Product') + ' has arrived' AS 'VeryDepot',**

**CASE**

**WHEN (cap.POLICYNUMBER LIKE '%ESP') THEN 'Service Guarantee'**

**WHEN (cap.POLICYNUMBER LIKE '%MPI') THEN 'Mobile Phone Insurance'**

**ELSE 'Replacement Guarantee'**

**END AS 'subjectCA',**

**CASE**

**WHEN (cap.POLICYNUMBER LIKE '%ESP') THEN 'Don’t forget you can also track the progress by logging in to the Online Service Centre using the link below.'**

**ELSE ''**

**END AS 'SerGuarText',**

**CASE**

**WHEN (cap.POLICYNUMBER LIKE '%ESP') THEN rcl.Domain**

**ELSE ''**

**END AS 'Domain'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 61 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.ServiceId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_DiaryEntDateIsToday(dia.EventDate) = 1**

**AND dbo.fnFilter\_EntitledEngineer(eng.DumpDiary) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_CustomerHas07TelNumber(ctm.TEL1, ctm.TEL2, ctm.TEL3) = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**TriggerID 62. Courier Despatched - SMS**

**SELECT**

**dbo.fn\_getCustomerTel(ctm.TEL1, ctm.TEL2, ctm.TEL3) AS 'MESSAGESRV\_COURDESV\_TEXT\_SMS',**

**dia.DiaryID,**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**eng.ENGINEERID,**

**ISNULL(eng.TELNO, '0800 092 9051') AS 'TELNO',**

**'DPD' AS 'CourierName',**

**'5148870299' AS 'COURIERTRACKING',**

**'0800 092 9051' AS 'UKWPHONENUMBER',**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**'Your '+ ISNULL(mdl.[DESCRIPTION], 'Product') + ' has been despatched' AS 'VeryCourierDespatch'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 62 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.ServiceId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_EntitledEngineer(eng.DumpDiary) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_CustomerHas07TelNumber(ctm.TEL1, ctm.TEL2, ctm.TEL3) = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 1**

**AND dbo.fnFilter\_ServiceStatus(ser.STATUSID, '??') = 1 --What status should it be?**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**TriggerID 63. Courier Repair Complete- SMS**

**SELECT**

**dbo.fn\_getCustomerTel(ctm.TEL1, ctm.TEL2, ctm.TEL3) AS 'MESSAGESRV\_COUREPV\_TEXT\_SMS',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'CourierDeliveryDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**ISNULL(ctm.ADDR1, '') AS 'ADDR1',**

**ISNULL(ctm.ADDR2, '') AS 'ADDR2',**

**ISNULL(ctm.ADDR3, '') AS 'ADDR3',**

**ctm.POSTCODE,**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'0800 092 9051' AS 'UKWTELEPHONENUMBER',**

**'Repair complete' AS 'CourierRepaired'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 63 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.ServiceId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_EntitledEngineer(eng.DumpDiary) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_CustomerHas07TelNumber(ctm.TEL1, ctm.TEL2, ctm.TEL3) = 1**

**AND dbo.fnFilter\_EligibleForCourierCollection(pap.MONITORFG) = 1**

**AND dbo.fnFilter\_ServiceStatus(ser.STATUSID, 'Complete') = 1**

**AND dbo.fnFilter\_ValueExists(rcl.Domain) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**TriggerID 64. B2BSMS**

**SELECT**

**dbo.fn\_getCustomerTel(ctm.TEL1, ctm.TEL2, ctm.TEL3) AS 'MESSAGESRV\_B2B\_TEXT\_SMS',**

**dia.DiaryID,**

**CONVERT(char(10), dia.EventDate, 103) AS 'EventDate',**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ISNULL(mdl.[DESCRIPTION], 'Product') AS 'DESC',**

**'0800 092 9051' AS 'UKWPHONENUMBER',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**'Your '+ ISNULL(mdl.[DESCRIPTION], 'Product') + ' is with an engineer being repaired.' AS 'VeryB2B',**

**CASE**

**WHEN cap.POLICYNUMBER LIKE '%ESP' THEN 'You can track the progress of your repair by logging in to the Online Service Centre using the link below . ' + rcl.Domain**

**ELSE 'We will update you shortly.'**

**END**

**AS 'SGText'**

**FROM**

**DiaryEnt dia**

**LEFT JOIN TriggerRes res ON res.TRIGGERID = 64 AND res.TRIGGERFIELDLAST = 'DiaryID' AND res.TriggerValue = dia.DiaryID**

**LEFT JOIN Enginrs eng ON dia.UserID = eng.EngineerId**

**LEFT JOIN [service] ser ON dia.TagInteger1 = ser.ServiceId**

**LEFT JOIN SpecJobMapping map ON ser.VISITCD = map.VisitType**

**LEFT JOIN Custapl cap ON ser.CUSTAPLID = cap.CUSTAPLID**

**LEFT JOIN Customer ctm ON ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID) = ctm.CUSTOMERID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_DiaryEntDateIsToday(dia.EventDate) = 1**

**AND dbo.fnFilter\_EntitledServiceType(map.DummyJob) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', getdate()) = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_CustomerHas07TelNumber(ctm.TEL1, ctm.TEL2, ctm.TEL3) = 1**

**AND dbo.fnFilter\_ServiceStatus(ser.STATUSID, '??') = 1 --What status should it be?**

**AND dbo.fnFilter\_ServiceSubStatus(ser.SUBSTATUS, 1) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**TriggerID 69. Enrolment - Very PolLoad Temp**

**SELECT TOP 25**

**ctm.EMAIL AS 'MESSAGESRV\_EMLCTemp\_HTML\_EMAIL',**

**enr.EnroleID,**

**CAST(enr.EnroleCode AS CHAR(36)) AS 'EnroleCode',**

**enr.CustomerID,**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**rcl.Domain + '/account/Enrolment?EnrolmentCode=' + CAST(enr.EnroleCode AS varchar(200) ) AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**COUNT(cap.APPLIANCECD) AS 'AppCount'**

**INTO #EnroleEmail\_Very**

**FROM**

**CustomerEnrolment enr**

**LEFT JOIN TriggerRes res ON (res.TRIGGERID = 1 OR res.TRIGGERID = 69 OR res.TRIGGERID = 71) AND res.TRIGGERFIELDLAST = 'EnroleID' AND res.TriggerValue = enr.EnroleID**

**LEFT JOIN Customer ctm ON enr.CustomerID = ctm.CUSTOMERID**

**LEFT JOIN Custapl cap ON ctm.CUSTOMERID = ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID)**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_CustomerEnrolmentIsValid(enr.ValidFlag) = 1**

**AND dbo.fnFilter\_ValidLinkType(enr.LinkType, 0) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Very') = 1**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_ValueExists(ctm.CUSTOMERID) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-12-01', '2100-01-01') = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CREATEDDATETIME, '2019-01-01', '2100-01-01') = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_ValueExists(cap.CUSTOMERID) = 1**

**AND dbo.fnFilter\_ContractNotCancelled(cap.CONTRACTCANCELDATE) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**GROUP BY**

**ctm.EMAIL,**

**enr.EnroleID,**

**enr.EnroleCode,**

**enr.CustomerID,**

**ctm.TITLE,**

**ctm.FIRSTNAME,**

**ctm.SURNAME,**

**ftr.Footer,**

**rcl.RetailClientName,**

**rcl.Domain**

**ORDER BY**

**MIN(cap.CONTRACTDT)**

**SELECT**

**eev.MESSAGESRV\_EMLCTemp\_HTML\_EMAIL,**

**eev.EnroleID,**

**eev.EnroleCode,**

**eev.CustomerID,**

**eev.CustomerName,**

**ISNULL(mdl.[DESCRIPTION], 'Electrical Items') AS 'ElectricalItem',**

**eev.footer AS 'Footer',**

**eev.Brand AS 'Brand',**

**eev.Domain AS 'Domain',**

**eev.Logo AS 'Logo',**

**'Welcome to the Service Guarantee Online Service Centre' AS 'VeryEnrollment'**

**FROM**

**#EnroleEmail\_Very eev**

**LEFT JOIN Customer ctm ON eev.CustomerID = ctm.CUSTOMERID**

**LEFT JOIN Custapl cap ON ctm.CUSTOMERID = ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID)**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CREATEDDATETIME, '2019-01-01', '2100-01-01') = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-12-01', '2100-01-01') = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_ContractNotCancelled(cap.CONTRACTCANCELDATE) = 1**

**TriggerID 70. Enrolment - Littlewoods PolLoad Temp**

**SELECT TOP 25**

**ctm.EMAIL AS 'MESSAGESRV\_EMLWTEMP\_HTML\_EMAIL',**

**enr.EnroleID,**

**CAST(enr.EnroleCode AS CHAR(36)) AS 'EnroleCode',**

**enr.CustomerID,**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**COUNT(cap.APPLIANCECD) AS 'AppCount'**

**INTO #EnroleEmail\_LW**

**FROM**

**CustomerEnrolment enr**

**LEFT JOIN TriggerRes res ON (res.TRIGGERID = 3 OR res.TRIGGERID = 70 OR res.TRIGGERID = 72) AND res.TRIGGERFIELDLAST = 'EnroleID' AND res.TriggerValue = enr.EnroleID**

**LEFT JOIN Customer ctm ON enr.CustomerID = ctm.CUSTOMERID**

**LEFT JOIN Custapl cap ON ctm.CUSTOMERID = ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID)**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_CustomerEnrolmentIsValid(enr.ValidFlag) = 1**

**AND dbo.fnFilter\_ValidLinkType(enr.LinkType, 0) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Littlewoods') = 1**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_ValueExists(ctm.CUSTOMERID) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-12-01', '2100-01-01') = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CREATEDDATETIME, '2019-01-01', '2100-01-01') = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_ValueExists(cap.CUSTOMERID) = 1**

**AND dbo.fnFilter\_ContractNotCancelled(cap.CONTRACTCANCELDATE) = 1**

**AND dbo.fnFilter\_RetailClientID(ctm.CLIENTID, 673) = 1**

**GROUP BY**

**ctm.EMAIL,**

**enr.EnroleID,**

**enr.EnroleCode,**

**enr.CustomerID,**

**ctm.TITLE,**

**ctm.FIRSTNAME,**

**ctm.SURNAME**

**ORDER BY**

**MIN(cap.CONTRACTDT)**

**SELECT**

**eev.MESSAGESRV\_EMLWTEMP\_HTML\_EMAIL,**

**eev.EnroleID,**

**eev.EnroleCode,**

**eev.CustomerID,**

**eev.CustomerName,**

**ISNULL(mdl.[DESCRIPTION], 'Electrical Items') AS 'ElectricalItem',**

**'Welcome to the Service Guarantee Online Service Centre' AS 'LWEnrolment'**

**FROM**

**#EnroleEmail\_LW eev**

**LEFT JOIN Customer ctm ON eev.CustomerID = ctm.CUSTOMERID**

**LEFT JOIN Custapl cap ON ctm.CUSTOMERID = ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID)**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CREATEDDATETIME, '2019-01-01', '2100-01-01') = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-12-01', '2100-01-01') = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_ContractNotCancelled(cap.CONTRACTCANCELDATE) = 1**

**TriggerID 71. Enrolment - Very-bespoke**

**SELECT TOP 30**

**ctm.EMAIL AS 'MESSAGESRV\_EMLBESV\_HTML\_EMAIL',**

**enr.EnroleID,**

**CAST(enr.EnroleCode AS char(36)) AS 'EnroleCode',**

**enr.CustomerID,**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**CASE WHEN acc.ID IS NULL THEN rcl.Domain + '/account/Enrolment?EnrolmentCode=' + CAST(enr.EnroleCode AS char(200)) ELSE rcl.Domain + '/account/SignIn' END AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**CASE WHEN cap.CONTRACTDT < '2018-12-01' THEN 'Don&#39;t forget you have access to our Product Support within the Online Service Centre where you will find set up support, hints and tips and annual health checks or if you experience any faults with your electrical item in the future you can raise a Service Request.' ELSE 'You now have access to our Product Support within the Online Service Centre where you will find set up support, hints and tips and annual health checks or if you experience any faults with your electrical item in the future you can raise a Service Request.' END AS 'Content',**

**COUNT(cap.APPLIANCECD) AS 'AppCount'**

**INTO #EnroleEmail\_VeryTemp**

**FROM**

**CustomerEnrolment enr**

**LEFT JOIN TriggerRes res ON (res.TRIGGERID = 71 OR res.TRIGGERID = 1 OR res.TRIGGERID = 69) AND res.TRIGGERFIELDLAST = 'EnroleID' AND res.TriggerValue = enr.EnroleID**

**LEFT JOIN Customer ctm ON enr.CustomerID = ctm.CUSTOMERID**

**LEFT JOIN Custapl cap ON ctm.CUSTOMERID = ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID)**

**LEFT JOIN CustomerAccount acc ON enr.CustomerID = acc.CustomerID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_CustomerEnrolmentIsValid(enr.ValidFlag) = 1**

**AND dbo.fnFilter\_ValidLinkType(enr.LinkType, 0) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Very') = 1**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_ValueExists(ctm.CUSTOMERID) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', '2018-11-30') = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CREATEDDATETIME, '2019-01-01', '2100-01-01') = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_ValueExists(cap.CUSTOMERID) = 1**

**AND dbo.fnFilter\_ContractNotCancelled(cap.CONTRACTCANCELDATE) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**GROUP BY**

**ctm.EMAIL,**

**enr.EnroleID,**

**enr.EnroleCode,**

**enr.CustomerID,**

**ctm.TITLE,**

**ctm.FIRSTNAME,**

**ctm.SURNAME,**

**ftr.Footer,**

**rcl.RetailClientName,**

**rcl.Domain,**

**cap.CONTRACTDT,**

**acc.ID**

**ORDER BY**

**MAX(cap.CONTRACTDT)**

**SELECT TOP 25**

**eev.MESSAGESRV\_EMLBESV\_HTML\_EMAIL,**

**eev.EnroleID,**

**eev.EnroleCode,**

**eev.CustomerID,**

**eev.CustomerName,**

**ISNULL(mdl.[DESCRIPTION], 'Electrical Items') AS 'ElectricalItem',**

**eev.footer AS 'Footer',**

**eev.Brand AS 'Brand',**

**eev.Domain AS 'Domain',**

**eev.Logo AS 'Logo',**

**'Welcome to the Service Guarantee Online Service Centre' AS 'VeryEnrollment',**

**eev.Content**

**FROM**

**#EnroleEmail\_VeryTemp eev**

**LEFT JOIN Customer ctm ON eev.CustomerID = ctm.CUSTOMERID**

**LEFT JOIN Custapl cap ON ctm.CUSTOMERID = ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID)**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CREATEDDATETIME, '2019-01-01', '2100-01-01') = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', '2018-11-30') = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_ContractNotCancelled(cap.CONTRACTCANCELDATE) = 1**

**GROUP BY**

**eev.MESSAGESRV\_EMLBESV\_HTML\_EMAIL,**

**eev.EnroleID,**

**eev.EnroleCode,**

**eev.CustomerID,**

**eev.CustomerName,**

**mdl.[DESCRIPTION],**

**eev.footer,**

**eev.Brand,**

**eev.Domain,**

**eev.Logo,**

**eev.Content**

**TriggerID 72. Enrolment - LW-bespoke**

**SELECT TOP 30**

**ctm.EMAIL AS 'MESSAGESRV\_EMLBESLW\_HTML\_EMAIL',**

**enr.EnroleID,**

**CAST(enr.EnroleCode AS char(36)) AS 'EnroleCode',**

**enr.CustomerID,**

**dbo.fn\_getCustomerName(ctm.TITLE, ctm.FIRSTNAME, ctm.SURNAME) AS 'CustomerName',**

**ftr.footer AS 'Footer',**

**rcl.RetailClientName AS 'Brand',**

**CASE WHEN acc.ID IS NULL THEN rcl.Domain + '/account/Enrolment?EnrolmentCode=' + CAST(enr.EnroleCode AS char(200)) ELSE rcl.Domain + '/account/SignIn' END AS 'Domain',**

**rcl.Domain + '/Content/img/ClientLogo.png' AS 'Logo',**

**CASE WHEN cap.CONTRACTDT < '2018-12-01' THEN 'Don&#39;t forget you have access to our Product Support within the Online Service Centre where you will find set up support, hints and tips and annual health checks or if you experience any faults with your electrical item in the future you can raise a Service Request.' ELSE 'You now have access to our Product Support within the Online Service Centre where you will find set up support, hints and tips and annual health checks or if you experience any faults with your electrical item in the future you can raise a Service Request.' END AS 'Content',**

**COUNT(cap.APPLIANCECD) AS 'AppCount'**

**INTO #EnroleEmail\_LWTemp**

**FROM**

**CustomerEnrolment enr**

**LEFT JOIN TriggerRes res ON (res.TRIGGERID = 72 OR res.TRIGGERID = 2 OR res.TRIGGERID = 70) AND res.TRIGGERFIELDLAST = 'EnroleID' AND res.TriggerValue = enr.EnroleID**

**LEFT JOIN Customer ctm ON enr.CustomerID = ctm.CUSTOMERID**

**LEFT JOIN Custapl cap ON ctm.CUSTOMERID = ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID)**

**LEFT JOIN CustomerAccount acc ON enr.CustomerID = acc.CustomerID**

**LEFT JOIN POP\_Apl pap ON cap.APPLIANCECD = pap.APPLIANCECD**

**LEFT JOIN RetailClient rcl ON ctm.RetailClientID = rcl.RetailCode AND ctm.CLIENTID = rcl.RetailClientID**

**LEFT JOIN Footer ftr ON RIGHT(cap.policynumber, 3) = ftr.[Type]**

**WHERE**

**dbo.fnFilter\_ValueExists(res.id) = 0**

**AND dbo.fnFilter\_CustomerEnrolmentIsValid(enr.ValidFlag) = 1**

**AND dbo.fnFilter\_ValidLinkType(enr.LinkType, 0) = 1**

**AND dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_RetailClient(ctm.RetailClientID, 'Littlewoods') = 1**

**AND dbo.fnFilter\_ValueExists(ctm.EMAIL) = 1**

**AND dbo.fnFilter\_ValueExists(ctm.CUSTOMERID) = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', '2018-11-30') = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CREATEDDATETIME, '2019-01-01', '2100-01-01') = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_ValueExists(cap.CUSTOMERID) = 1**

**AND dbo.fnFilter\_ContractNotCancelled(cap.CONTRACTCANCELDATE) = 1**

**AND dbo.fnFilter\_RetailClientID(rcl.RetailClientID, 673) = 1**

**GROUP BY**

**ctm.EMAIL,**

**enr.EnroleID,**

**enr.EnroleCode,**

**enr.CustomerID,**

**ctm.TITLE,**

**ctm.FIRSTNAME,**

**ctm.SURNAME,**

**ftr.Footer,**

**rcl.RetailClientName,**

**rcl.Domain,**

**cap.CONTRACTDT,**

**acc.ID**

**ORDER BY**

**MAX(cap.CONTRACTDT)**

**SELECT TOP 25**

**eev.MESSAGESRV\_EMLBESLW\_HTML\_EMAIL,**

**eev.EnroleID,**

**eev.EnroleCode,**

**eev.CustomerID,**

**eev.CustomerName,**

**ISNULL(mdl.[DESCRIPTION], 'Electrical Items') AS 'ElectricalItem',**

**eev.footer AS 'Footer',**

**eev.Brand AS 'Brand',**

**eev.Domain AS 'Domain',**

**eev.Logo AS 'Logo',**

**'Welcome to the Service Guarantee Online Service Centre' AS 'LWEnrolment',**

**eev.Content**

**FROM**

**#EnroleEmail\_LWTemp eev**

**LEFT JOIN Customer ctm ON eev.CustomerID = ctm.CUSTOMERID**

**LEFT JOIN Custapl cap ON ctm.CUSTOMERID = ISNULL(cap.OwnerCustomerID, cap.CUSTOMERID)**

**LEFT JOIN Model mdl ON cap.APPLIANCECD = mdl.APPLIANCECD AND cap.MFR = mdl.MFR AND cap.MODEL = mdl.MODEL**

**WHERE**

**dbo.fnFilter\_CustomerUserID(ctm.UserID, 'SDPOLICY') = 1**

**AND dbo.fnFilter\_PolicyType(cap.POLICYNUMBER, 'Service Guarantee') = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CREATEDDATETIME, '2019-01-01', '2100-01-01') = 1**

**AND dbo.fnFilter\_WithinDateRange(cap.CONTRACTDT, '2018-01-29', '2018-11-30') = 1**

**AND dbo.fnFilter\_NotContractStatus(cap.CONTRACTSTATUS, 60) = 1**

**AND dbo.fnFilter\_ContractNotCancelled(cap.CONTRACTCANCELDATE) = 1**

**GROUP BY**

**eev.MESSAGESRV\_EMLBESLW\_HTML\_EMAIL,**

**eev.EnroleID,**

**eev.EnroleCode,**

**eev.CustomerID,**

**eev.CustomerName,**

**mdl.[DESCRIPTION],**

**eev.footer,**

**eev.Brand,**

**eev.Domain,**

**eev.Logo,**

**eev.Content**

**TriggerID 73. Annual health check very- extension**

**SELECT TOP 30**

**C.EMAIL AS MESSAGESRV\_HEALTHVEXT\_HTML\_EMAIL,**

**A.triggervalue AS 'HealthId',**

**dbo.fn\_getCustomerName (C.TITLE,C.FIRSTNAME,C.SURNAME) AS 'CustomerName',**

**ISNULL(Model.[DESCRIPTION], 'Product') AS [DESC],**

**CA.PolicyNumber,**

**f.footer AS Footer,**

**RC.RetailClientName AS Brand,**

**RC.Domain AS [Domain],**

**RC.Domain + '/Content/img/ClientLogo.png' AS Logo,**

**'Your Annual Health Check for your product' AS HealthCheckVEXT**

**FROM**

**AnnualHealthCheck A**

**INNER JOIN [CustApl] CA ON A.CustAplId = CA.CUSTAPLID**

**INNER JOIN [Customer] C ON C.CUSTOMERID = ISNULL(CA.OwnerCustomerid, CA.CustomerID)**

**LEFT JOIN [POP\_Apl] ON POP\_Apl.APPLIANCECD=CA.APPLIANCECD**

**LEFT JOIN [RetailClient] AS RC ON RC.RetailCode = C.RetailClientID AND RC.RetailClientID = C.CLIENTID**

**LEFT JOIN [Footer] AS F ON RIGHT(CA.policynumber, 3) = f.Type**

**LEFT JOIN [Model] ON Model.APPLIANCECD = CA.APPLIANCECD AND Model.MFR = CA.MFR AND Model.Model= CA.Model**

**LEFT JOIN TriggerRes TR ON Tr.TriggerValue = A.triggervalue AND tr.TRIGGERID = 73**

**WHERE**

**A.Triggerid = 73**

**AND C.RetailClientID = 2**

**AND tr.id IS NULL**

**TriggerID 74. Annual health check very- extension**

**SELECT**

**C.EMAIL AS MESSAGESRV\_HEALTHLWE\_HTML\_EMAIL,**

**A.triggervalue AS 'HealthId',**

**dbo.fn\_getCustomerName (C.TITLE,C.FIRSTNAME,C.SURNAME) AS 'CustomerName',**

**ISNULL(Model.[DESCRIPTION], 'Product') AS [DESC],**

**CA.PolicyNumber,**

**f.footer AS Footer,**

**RC.RetailClientName AS Brand,**

**RC.Domain AS [Domain],**

**RC.Domain + '/Content/img/ClientLogo.png' AS Logo,**

**'Your Annual Health Check for your product' AS HealthCheckLWE**

**FROM**

**AnnualHealthCheck A**

**INNER JOIN [CustApl] CA ON A.CustAplId = CA.CUSTAPLID**

**INNER JOIN [Customer] C ON C.CUSTOMERID = ISNULL(CA.OwnerCustomerid, CA.CustomerID)**

**LEFT JOIN [POP\_Apl] ON POP\_Apl.APPLIANCECD=CA.APPLIANCECD**

**LEFT JOIN [RetailClient] AS RC ON RC.RetailCode = C.RetailClientID AND RC.RetailClientID = C.CLIENTID**

**LEFT JOIN [Footer] AS F ON RIGHT(CA.policynumber, 3) = f.Type**

**LEFT JOIN [Model] ON Model.APPLIANCECD = CA.APPLIANCECD AND Model.MFR = CA.MFR AND Model.Model= CA.Model**

**LEFT JOIN TriggerRes TR ON Tr.TriggerValue = A.triggervalue AND tr.TRIGGERID = 74**

**WHERE**

**A.Triggerid = 74**

**AND C.RetailClientID = 1**

**AND tr.id IS NULL**